



**Universal Service
Administrative Co.**
Schools & Libraries Division

Exhibit A

Form 472 (BEAR) Notification Letter

July 8, 2019

Robert Beler
Information Systems Group
1600 Golf Road
Rolling Meadows, IL 60008

Re: Invoice Number - as assigned by USAC: 2828869
Service Provider Identification Number: 143033147
Reimbursement Form Number: 17- Aurora- ISG
Billed Entity Number: 135665

Dillon Kerri
AURORA PUBLIC LIBRARY
400 Post Avenue, Suite 410
Westbury, NY 11590

Preferred Mode of Contact: E-mail at kdillon@e-ratecentral.com
Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above-named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your appeal:

1. Include the name, address, telephone number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your correspondence is an appeal. Include the following to identify the USAC decision letter and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,



- Applicant BEN and Service Provider Identification Number (SPIN),
- FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- Funding Commitment Decision Letter or Revised Funding Commitment Decision Letter for the associated FRN(s), AND
- The exact text or the decision that you are appealing.

3. Please keep your appeal to the point and provide documentation to support it. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

To submit your appeal for a Funding Request Number (FRN) from Funding Year 2016 or later, please submit it within the EPC system (portal.usac.org). Otherwise, email your appeal to appeals@usac.org. USAC will automatically reply to incoming emails to confirm receipt.

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website (<https://www.usac.org/about/about/program-integrity/appeals.aspx>).

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
Universal Service Administrative Company

CC: AURORA PUBLIC LIBRARY

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT

Form 471 Application Number: 171025520
Funding Request Number: 1799061043
Funding Year 2017: 07/01/2017 - 06/30/2018
Contract Number:
Funding Commitment Decision: \$2804.27
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
Service Provider Not Certified;





Universal Service
Administrative Co.
Schools and Libraries Division - Correspondence Unit
PO Box 47607
Baltimore, MD 21244-47607



00168 1 MB 0.425 T 2
DILLON KERRI
400 POST AVE STE 410
WESTBURY NY 11590-2291



Dear Program Participant -

We have recently become aware that some applicants who filed BEAR Forms in calendar 2019 have never received their BEAR Notification Letters. The service providers featured on the funding requests in those BEAR Forms may have also not received their copies of these letters.

Consequently, we are reprinting and mailing BEAR Notification Letters to all applicants who submitted BEAR Forms that we processed in calendar 2019, and also reprinting and mailing copies of those letters to the associated service providers.

We realize that some of you have in fact received your letters, and that others have requested and received copies of your letters from our Client Service Bureau. Although the information in those letters was correct, we want to be sure that we have issued letters to all applicants and service providers who may not have received them.

For the purposes of establishing the appeal deadline for the USAC decisions in these letters, the July 8, 2019 date on the attached letter starts the 60-day appeal clock and applies to the calculation of any other program deadlines that depend on this date, even if you have already received a copy of this letter with a different date.

We apologize for any inconvenience.

Schools and Libraries Division
Universal Service Administrative Company



AL22EF3 - BEAR - AL22
0002828869 - 17- Aurora- ISG
MERT - 222 - 129940